

Configure: Your Go-To Tool for Access Control Management

How-To Instructions

How to Install a Profile

1. Navigate to "Apply Profiles & Cards":
 - Open Configure on your device.
 - Select Apply Profiles & Cards from the main menu.
2. Power Cycle the Reader
3. Connect to a Reader:
 - Place your device near any Wavelynx reader.
 - Tap to Connect to establish a Bluetooth connection.
4. Select the "+" on the Upper Right of the Screen
5. Enter a Code Provided by the Customer:
 - After tapping the "+" icon on iPhone or "Download" on Android, you will be prompted to enter a code
 - Enter a code (also known as token) associated to the profile/firmware update needed
 - The codes are unique to the customer/vendor, they will provide them as needed
 - Once code is entered correctly, the profile will now appear under your cards or profiles list under "Apply Profiles & Cards"

How to Apply a new Firmware or Profile

1. Navigate to "Apply Profiles & Cards":
 - Select Apply Profiles & Cards from the main menu.
2. Power Cycle the Reader
 - Disconnect power from the reader and power it back up
 - Reader will not be able to connect until it finishes flashing its startup sequence
3. Connect to a Reader (within 60 seconds of powercycle):
 - Place your device near any Wavelynx reader.
 - Tap to Connect to establish a Bluetooth connection.
4. Select and Update:
 - Choose a profile/card from the list. (Request tokens from vendor/customer)
 - Tap to Update to begin the transfer.
 - Keep your device near the reader (within 6 inches) until the process completes.

How to Use the Toolkit

1. Navigate to "Toolkit":
 - Select Toolkit from the main menu.
2. Power Cycle the Reader
 - Disconnect power from the reader and power it back up
 - Reader will not be able to connect until it finishes flashing its startup sequence
3. Connect to a Reader (within 60 seconds of powercycle):
 - Tap Tap to Connect and ensure proximity to the reader.
4. Modify Settings:
 - Choose a setting (e.g., Proximity, Baud Rate, OSDP Address).
 - Tap Apply to update the reader.

Troubleshooting FAQs

1. Where do I get a code/token?
 - The vendor provides it. Contact them or Wavelynx support if needed.
2. What if my code doesn't work?
 - Double-check the code for accuracy.
 - Ensure a stable Bluetooth connection.
 - Verify internet connectivity.
3. Why isn't the reader updating?
 - Ensure Bluetooth is enabled on your phone.
 - Confirm the reader has power and was reset within 60 seconds.
4. Can't see reader details?
 - Reconnect and retry.
 - Contact support if the issue persists.
 - NOTE: Only firmware 4.2.2.0 and 3.2.1.0 supports the full reader details functionality.

Contact Support

Need assistance? Reach out:

- **Email:** support@wavelynx.com
- **Phone:** (720) 248-7069